

## 1 - Work Brilliantly Together

Lucky Voice would be nothing without its people, but we can't just have great individuals - we need people who work brilliantly as a team. Whilst individual endeavour has its place, it also has limits - at Lucky Voice, we relish every opportunity to bring people from different disciplines and divisions together to address company needs and achieve greater results than we might otherwise on our own. Working together at Lucky Voice is creative, fun, productive and fulfilling.

## 2 - Have Fun, Be Fun

Karaoke is the most fun you can possibly have, so there's no reason why a job in karaoke shouldn't be super fun too! Fun underpins everything we do at Lucky Voice, so we don't take ourselves too seriously and love to have a laugh whilst we work.

## 3 - Be Kind

Kindness is an essential attribute for all Lucky Voice employees. We are always kind, considerate and empathetic to make sure we create the best environment for our peers and our customers.

## 4- Do The Right Thing

Lucky Voice is a great company operated by honest people who strive in any circumstance to do the right thing. We treat customers, colleagues, suppliers and anyone else we come into contact with as we would like to be treated, with honesty, integrity and decency.

## 5 - Give The Best Experience

We love our Lucky Voice customers and the quality of their time spent with us is the best measure of success. The way we make customers feel is unique and to make sure they have the best experience, we always think of them first.

## 6 - Get It Done

Lucky Voice is a growing business that relies on a strong work ethic to put the business in a position to prosper. To reach the levels of success we know are possible, we need a team who will be diligent, determined and persistent to get things done.